

4. Opening Hours

Round the clock service throughout the year is provided by registered social workers to persons in need.

6. Application for Services

Free of charge

Persons in need can call CEASE Crisis Centre 24-hour Hotline:

18281

Mutual agreement between service user and responsible social worker for case closing; service users can also request termination of service.

7. Termination of Services

5. Fees

8. Enquiries

Mail:

6/F, TWGHs Wong Fung Ling Memorial Building, 12 Po Yan Street, Sheung Wan, Hong Kong (Fwd. to CEASE Crisis Centre).

Fax:

2703 4111

E-mail:

ceasecrisis@tungwahcsd.org

Website:

<http://ceasecrisis.tungwahcsd.org>

CEASE Crisis Centre is funded by the Lotteries Fund.



The system setup of hotline service is sponsored by PCCW.



18281
18281

CEASE Crisis Centre

provides crisis intervention and support services which aim to serve victims of sexual violence and individuals / families encountering domestic violence or other family crises. Our comprehensive support services include 24-hour hotline service, outreaching service and short-term accommodation service.

2. Service Targets

- REGARDLESS of Age, Gender and Race**
- ✓ Victims of sexual violence
 - ✓ Individuals or families encountering domestic violence, including victims of child abuse, spouse battering (including battered man), and elder abuse
 - ✓ Individuals or families encountering other family crises who need a place for time-out or refuge

1. Service Objectives

- ✓ To help needy individuals and their families handle immediate crisis and disturbance for preventing deterioration of problems, and to link them to health care and / or social service units at an early outburst for providing effective and coordinated services.
- ✓ To assist and accompany victims of sexual violence to obtain appropriate medical, legal and counselling services, to protect victims from repeating their unpleasant experiences to minimize re-traumatization, and to enhance victims' resilience.

3. Service Scopes

✓ 24-hour Hotline

The Hotline is manned by registered social workers on a 24-hour basis. Immediate risk assessment and counselling service are provided to victims of sexual violence and individuals / families encountering domestic violence or other family crises.

✓ Outreaching Service

Immediate outreaching service for both victims of sexual violence and elder abuse is provided during non-office hours of Social Welfare Department.

✓ Short-term Accommodation Service*

Short-term accommodation, not exceeding 2 weeks, is provided to individuals or families who need a place for time-out or refuge. During the stay, appropriate services, such as counselling and group treatment, are provided to assist the service users to recover from trauma and enhance their problem-coping skills.

*A capacity of 80 places for short-term accommodation will be available in early 2008. Before 2008, persons in need will be referred to other agencies for temporary accommodation.

✓ Referral and Support Services

Referrals to Social Welfare Department, Hospital Authority, Police or other relevant organizations are made for individuals or families in need for obtaining appropriate protection and services.

We Emphasize

- ✓ Protection of privacy and confidentiality of victims
- ✓ Respect the self-determination and ensure the safety of victims
- ✓ Coordination and liaison with service units of health care, police, legal and other related services for minimizing the chance of repeating the unpleasant experiences by victims
- ✓ Empowerment of victims' competencies for breaking the silence and ensuring the rights to have an independent, serene and safe life.

**CEASE Crisis Centre
Hotline of Supporting Service
for Victims of Sexual Violence**

18281

ONE-STOP SERVICES

24-hour Professional Support by Registered Social Workers

Service Mission

- ✓ To care and concern victims' various aspects of needs during and after the crisis
- ✓ To provide comprehensive care and concrete assistance to victims wholeheartedly
- ✓ To accompany victims during the recovery process and facilitate them to re-build confidence for facing the future

We strive to provide the following services to victims of sexual violence

- ✓ 24-hour hotline service provided by registered social workers all year-round
- ✓ Immediate risk assessment and counselling
- ✓ Immediate outreaching and crisis intervention services during non-office hours of Social Welfare Department to contact and support victims
- ✓ Assistance in liaising a follow-up service plan
- ✓ Coordination with hospitals for arranging medical examination and treatment, emergency contraception, tests on sexually transmitted diseases and other related medical follow-up
- ✓ Report of events to police arranged by designated social worker upon victim's consent; accompany and support during the process of statement-taking and related legal proceedings
- ✓ Post-crisis trauma counselling service for victims and their family members
- ✓ Short-term accommodation service provided or referred for victims in need of a place for time-out or refuge
- ✓ Counselling service, for at least 6 months, provided for victims to enhance recovery and confidence

18281

18281



Tung Wah Group of Hospitals
CEASE Crisis Centre
 Crisis Intervention and Support Services



For other enquiries, please contact us via:

Fax : 2703 4111

E-mail : ceasecrisis@tungwahcsd.org

Website : <http://ceasecrisis.tungwahcsd.org>



CEASE Crisis Centre is funded by the Lotteries Fund.



The system setup of hotline service is sponsored by PCCW.

18281
Fully support you
during the crisis,
Closely accompany you
throughout the recovery!

Encountering sexual violence is **NOT** your fault!

STOP sexual violence; **PROTECT** yourself;
CALL 18281 NOW.

Report to police or not, we RESPECT your own choice.

We Can...

- ✓ Arrange medical examination and treatment, emergency contraception, tests on sexually transmitted diseases, other related medical follow-up and short-term accommodation service for you.
- ✓ Accompany you to report to police and to have statement-taking upon your consent; offer you support in the process of legal proceedings.
- ✓ Provide crisis intervention, post-crisis trauma counselling and referral services to you for coping with the trauma.
- ✓ Provide counselling service to your family members.
- ✓ Assign the same designated social worker to follow up your needs, concern your feelings and safeguard your privacy.

**Fully support you during the crisis,
Closely accompany you throughout the recovery!**